

# Szymon Szymczakowski

EMBA, ACP | MANAGING PARTNER, MORFOKUS | LANGUAGES: ENGLISH, POLISH



A highly skilled healthcare leader with expertise in managing complex projects. Szymon excels in leading operational teams to success while communicating in a way that creates a positive impact.

## Key Expertise

- Business Excellence
- Operational Excellence
- Corporate Governance
- Contract Management
- Team Empowerment
- Team Engagement
- Community Engagement
- Patient-centric Comms
- Quality Analysis & Improvement

## About Szymon

- Toastmaster and keynote speaker
- Excellence Practitioner — *The Business Excellence Institute*
- Loves to travel with his wife and kids (his last trip was over 8 countries)

## Career Highlights

- Transferred emergency medical services delivery for Cold Lake Ambulance Society, under a collective agreement with Alberta Health Services and labour union, managing risk and delivering projects on time and on budget.
- Engaged as a Subject Matter Expert for the Dubai Government Excellency Program, providing assessment and recommendations based on international best practices and standards to improve Health & Hospital Management and Ambulance & Emergency Services.
- Led the “Words Matter Project” for Island Health, recognized by the Health Standards Organization as a leading practice in improving safety and concern resolution through patient partnerships.
- Implemented and operationalized innovative interdisciplinary primary and acute care models aligned with accreditation standards for a remote Indigenous community, decreasing tertiary care referrals and enhancing culturally safe patient-centric care service delivery.
- Implemented a provincial primary care network strategy and provided recommendations based on an assessment of cases involving patient harm or death within a major health authority.

## Connect

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